Identity Access Management For MSPs

Identity Access Management (IAM) is a foundational technology for cloud, security and end user productivity.

1. **Improve your operational efficiencies**
   - Reduce your help desk / service desk tickets volumes up to 50% with self service password reset
   - Automated user provisioning into 100's of apps like O365, G-Suite, Salesforce, Box, Dropbox, RingCentral, Zoom, etc. and on average save 3-5 minutes per person per app.

2. **Strengthen security**
   - IAM with SAML SSO can eliminates 100s, 1,000s even 10,000s of passwords and when combined with MFA dramatically reduces the threat of Password related breaches which cause an est. 81% of breaches
     - See up to an 80% reduction in high risk passwords w/ SAML SSO
   - IAM with SAML functions like a instance kill switch for employee applications access + networking

3. **Improve customer satisfaction = Higher customer retention**
   - When end users have 1 portal to access all of their applications, that makes IT simpler and lowers frustration with technology which can greatly improve customer satisfaction and productivity
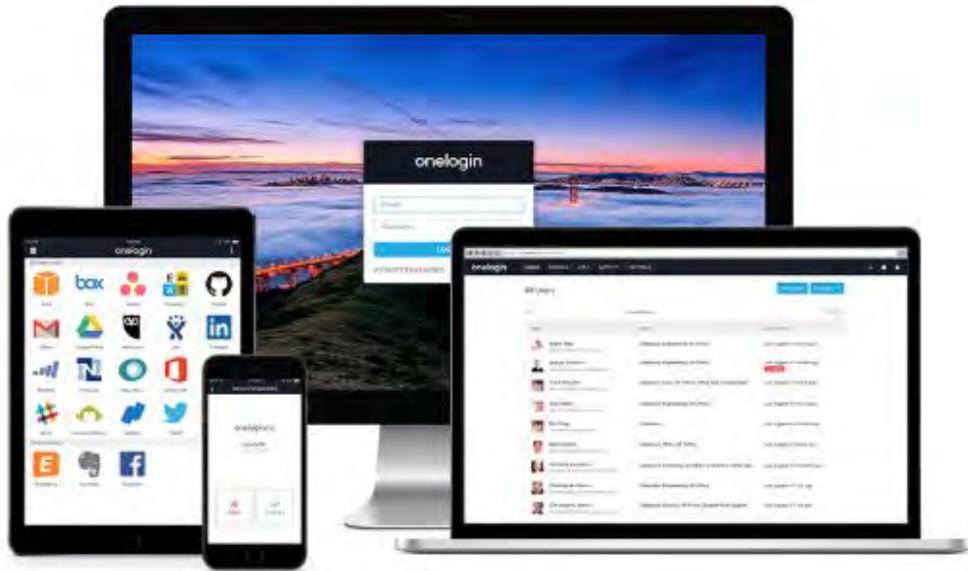
4. **Differentiate your service offering**
   - Help your customers be more productive, adopt cloud solutions, meet compliances and regulatory needs while also becoming more agile and secure vs. a cost center

SAML Requires All App Access Through IAM Provider
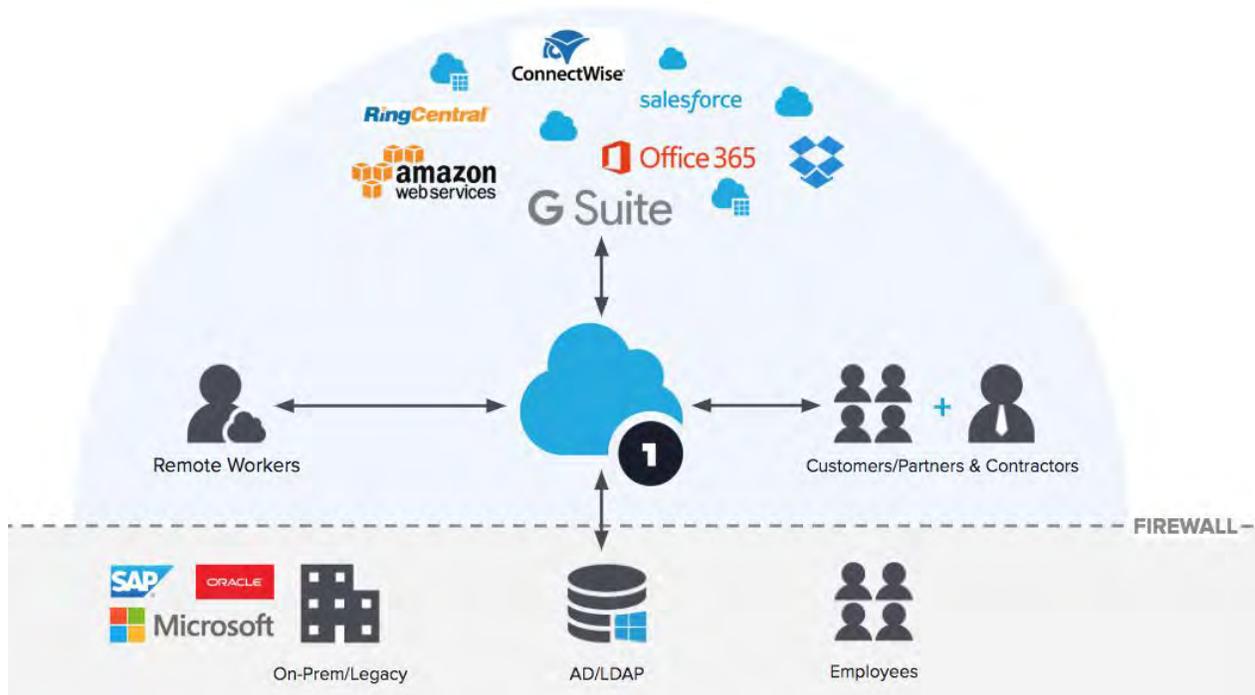
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Identity Access Management is a broad based platform with robust capabilities allowing you and your team to do more with less

- ✓ Self Service password reset for Active Directory and other directories
- ✓ Multi-factor Authentication MFA
- ✓ Single Sign-On (SSO) and 1 Dashboard for easy application access
- ✓ Password Management and Vaulting for Browser / Forms Based Authentication
- ✓ Automated user provisioning and account creation in 100's of applications
- ✓ App Catalog with 5,000+/- pre-built connectors
- ✓ Role Based Access Control for granular security
- ✓ Reporting capabilities for PCI, HIPPA and other compliances needs
- ✓ SIEM integration allowing deeper + richer security insights for your MSSP offering
- ✓ Desktop Single Sign-On
- ✓ Unified Cloud Directory - sync multiple directories for a single source of truth
- ✓ Secure Notes
- ✓ Cloud Radius unifies access to wifi + vpn appliances like Meraki, SonicWall, Aruba and more
- ✓ vLDAP
- ✓ OneLogin Desktop - a device level certificate for non-domain join machines to ensure password compliances
- ✓ Adaptive Authentication