

OneApp Connector Deployment Package

This Service Description describes the implementation tasks to be performed by OneLogin’s professional services team. This Service Description is governed by the terms set forth in the Service Subscription Agreement (“Agreement”) currently in effect between OneLogin, Inc. (“OneLogin”) and the purchasing subscriber (“Subscriber”). Capitalized terms not defined herein have their meaning in the Agreement.

A. PLATINUM DEPLOYMENT PACKAGE

During this **2-week engagement** (“Implementation”), OneLogin will work with Subscriber team to accomplish the activities set forth below.

Scope of Services	
Activities	Kickoff and Planning Call (OneApp Planning Call)
	Connection creation and testing (OneApp Connector Enablement Activities)
	Project closure (OneApp Completion Checklist)
	OneLogin will work with the Subscriber appointed team to assist with the creation of one (1) SAML or form-based connector in OneLogin.
	The OneApp activities will be conducted through remote sessions with the Subscriber and OneLogin
Deployment	Configuration and deployment of SAML or forms-based connector: OneLogin will assist with the configuration and deployment of one (1) application from the OneLogin Application Catalog, or custom connector (SAML, forms based only)
	Custom fields and mappings: OneLogin will assist in creation of up to three (3) custom fields and use access mappings to the deployed connector
Out of Scope	<ul style="list-style-type: none"> Platform configuration such as directory deployment, user data migration to update custom fields or other attributes or security policy configuration Configuration changes to the platform outside the scope set forth above or requested after the completion of the Project Setup or configuration of Office 365 integration

B. ASSUMPTIONS

Subscriber will provide XML meta-data for any SAML connector prior to the start of the Project

Subscriber will provide an executive sponsor and a project manager to partner with OneLogin to ensure the successful and timely completion of the Project

Subscriber will make available IT and business subject matter experts to participate in the Project as needed

Subscriber executive sponsor/project manager will provide access to the stakeholders for all phases of the Project in a timely manner

Subscriber will provide access to the appropriate systems and software in a timely manner

Subscriber will be able to make updates to all relevant systems and software in a timely manner to support the overall Project schedule

Subscriber will make available all relevant 3rd party systems and applications for the purposes of configuring them in the OneLogin environment

Subscriber will be responsible for all licensing, support, maintenance and related activities in all 3rd party software applications

These assumptions are critical to the estimate provided and the success of the Implementation. Should any of these assumptions be inaccurate, OneLogin shall not be responsible for the successful or timely execution of the Implementation

C. DELIVERABLES

Successful configuration and deployment of **one (1)** catalog application connector or custom connector (SAML/form based only)

D. CONTROLS & GOVERNANCE

Change Request: If at any time during the Implementation, either party determines that additional or revised professional services will be needed to complete the Implementation, the parties will negotiate in good faith to finalize and execute a "Change Request."

In consideration of the services rendered and deliverables delivered, Subscriber agrees to pay the fees set forth in the quote. All fees are non-refundable.

Expiration: Unless a Change Request is executed to extend the time of the Implementation, the parties acknowledge that Subscriber's implementation package shall expire in **4 calendar weeks** from the Effective Date of the Agreement. Upon such expiration, (a) all fees and costs related to the applicable services shall become immediately due and payable; and (b) if applicable, OneLogin shall return to Subscriber of its data, records, documentation, and other property in OneLogin's custody.